



NEW APPLICATION

ORIGINAL



0000148263

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September 27, 2013

Via Overnight Delivery

2013 OCT -1 P 4:13

AZ CORP COMMISSION
DOCKET CONTROL

Docket Control Center
Utilities Division
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

RE: ACN Communication Services, Inc.
Revision for Arizona Tariff No. 2 (Local)

T-03835A-13-0333

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the above-referenced tariff filing submitted on behalf of ACN Communication Services, Inc. This filing increases Business Advantage Unlimited and Business Advantage Plus local access line rates for lines provisioned with Remote Access Call Forwarding. All existing Customers are being notified of this change and given the option to continue receipt of the feature on their local line. A copy of the Customer Notice is included with this filing. The Company respectfully requests an effective date of November 1, 2013.

The following tariff pages are included:

Preface, 21 st Revised Page 2	Updates Check Sheet
Preface, 19 th Revised Page 3	Updates Check Sheet
Section 5, 1 st Revised Page 12	Revises Advantage Unlimited Service Features Description
Section 5, 1 st Revised Page 14	Revises Advantage Plus Service Features Description
Section 11, 1 st Revised Page 6.1	Revises Current Business Advantage Unlimited Local Line Rates
Section 11, 1 st Revised Page 6.2	Revises Current Business Advantage Plus Local Line Rates

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas
Consultant to ACN Communication Services, Inc.

cc: Legal Department - ACN Comm Serv
file: ACN Comm Serv - Arizona - Local
tms: AZ11304

Enclosures
ST/sp

Arizona Corporation Commission
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OCT -1 2013

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ACN Communication Services, Inc.
Customer Notice
For
Business Advantage Service – Remote Access Call Forwarding

We hope you are enjoying your ACN Business Advantage Service! As a valued ACN customer, you are being notified that as of November 1, 2013, we are no longer including the feature *Remote Access Call Forwarding* as part of your package. After that date, Remote Access Call Forwarding will be offered as an optional feature for \$9.95/month/line. If you would like to order this feature, please contact ACN Customer Care by chat or call us directly at 877-226-1010. If you presently have this feature, and wish to retain it on your line, please contact us before November 1 to avoid any interruption associated with the feature.

CHECK SHEET

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
	Title	1 st	2	20	Original
Preface	1	1 st	2	21	3 rd
Preface	2	21 st *	2	22	Original
Preface	3	19 th *	2	23	Original
Preface	4	Original	2	24	Original
Preface	5	1 st	2	25	Original
Preface	6	Original	2	26	Original
1	1	Original	2	27	Original
1	2	Original	2	28	Original
1	3	Original	2	29	Original
1	4	Original	2	30	Original
1	5	Original	2	31	Original
2	1	Original	2	32	Original
2	2	Original	2	33	Original
2	3	Original	2	34	Original
2	4	Original	2	35	Original
2	5	Original	2	36	Original
2	6	Original	2	37	Original
2	7	Original	2	38	Original
2	8	Original	2	39	Original
2	9	Original	3	1	Original
2	10	Original	4	1	Original
2	11	Original	4	2	1 st
2	12	Original	4	3	Original
2	13	Original	4	4	Original
2	14	Original	4	5	Original
2	15	Original	4	6	Original
2	16	Original	5	1	2 nd
2	17	Original	5	1.1	Original
2	18	Original	5	2	3 rd
2	19	Original	5	3	3 rd

* - indicates those pages included with this filing

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Concord, NC 28025

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CHECK SHEET, (CONT'D.)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
5	4	3 rd	11	1	Original
5	5	3 rd	11	2	2 nd
5	6	3 rd	11	3	4 th
5	7	2 nd	11	4	2 nd
5	7.1	1 st	11	5	4 th
5	7.2	1 st	11	5.1	2 nd
5	7.3	1 st	11	5.2	3 rd
5	7.4	1 st	11	5.3	5 th
5	7.5	1 st	11	6	3 rd
5	7.6	1 st	11	6.1	1 st Revised *
5	8	1 st	11	6.2	1 st Revised *
5	9	2 nd	11	6.3	Original
5	10	1 st	11	7	2 nd
5	11	Original	11	8	1 st
5	12	1 st Revised *	11	9	2 nd
5	13	Original	11	10	Original
5	14	1 st Revised *	11	11	4 th
5	15	Original	12	1	Original
5	16	Original	12	2	Original
6	1	Original	12	3	Original
6	2	Original	12	4	Original
6	3	2 nd	12	5	Original
6	4	Original	12	6	Original
6	5	Original	12	6.1	1 st
6	6	Original	12	6.2	Original
6	7	Original	12	6.3	Original
6	8	Original	12	6.4	Original
6	9	Original	12	6.5	Original
6	10	Original	12	6.6	Original
6	11	Original	12	6.7	Original
6	12	Original	12	6.8	Original
6	13	Original	12	6.9	Original
6	14	Original	12	6.10	Original
6	15	Original	12	7	Original
6	16	Original	12	8	Original
7	1	Original	13	1	3 rd
8	1	Original	13	1.1	Original
9	1	Original	13	1.2	Original
10	1	Original	13	2	Original
			13	3	Original

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D.)

5.5 ACN Business Advantage Unlimited, (Cont'd.)

5.5.2 Service Features

- A.** Local line and unlimited local calling, subject to limitations noted in Section 5.5.1.
- B.** Custom Calling Features: Caller ID, Call Transfer, 900 Blocking, 976 Blocking, Call Forwarding, Last Call Return, 3-Way Calling, Call Waiting, Call Waiting ID, (C) Selective Call Waiting, Distinctive Ringing and Hunting, subject to availability. Remote Access Call Forwarding is available as an option. (C)
- C.** Unlimited direct dialed domestic long distance calling and calling to Canada, subject to limitations noted in Section 5.5.1.
- D.** Data/fax line(s) are available, subject to one line per account and limitations noted in Section 5.5.1.
- E.** Toll Free service is available to customers who subscribe to ACN Business Advantage Unlimited service, subject to limitations.

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D.)**5.6 ACN Business Advantage Plus**

ACN Business Advantage Plus is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features for a flat monthly rate and direct dialed long distance service billed on a usage basis. The Customer may also purchase data/fax lines for as separate monthly rate for a separate monthly rate and/or Toll Free long distance service.

5.6.1 Restrictions and Limitations

ACN Business Advantage Plus is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

5.6.2 Service Features

- A. Local line and unlimited local calling, subject to limitations noted in Section 5.6.1.
- B. Custom Calling Features: Caller ID, Call Transfer, 900 Blocking, 976 Blocking, Call Forwarding, Last Call Return, 3-Way Calling, Call Waiting, Call Waiting ID, (C) Selective Call Waiting, Distinctive Ringing and Hunting, subject to availability. Remote Access Call Forwarding is available as an option. (C)
- C. Direct dialed long distance calling;
- D. Data/fax line(s) are available, subject to one line per account and limitations noted in Section 5.6.1.
- E. Toll Free service is available to customers who subscribe to ACN Business Advantage Plus service, subject to limitations.

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.2 Local Exchange Services, (Cont'd.)****11.2.3 ACN Business Advantage Unlimited****A. Non-Recurring Charges**

Add feature Charge	\$5.00
Inside Wire Service Charge	\$55.00/hour
Line Connection Charge, Weekdays	\$50.00
Line Connection Charge, Weekends Holidays	\$75.00
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

B. Monthly Recurring and Usage ChargesLocal Service,

Local Exchange Access Line, per month		
Without Remote Access Call Forwarding	\$44.99	(C)
With Remote Access Call Forwarding	\$54.94	(I)
Data/Fax Line, per month	\$40.00	
Non-listed number, per month	\$2.99	
Non-published number, per month	\$3.99	
Additional listings – local or foreign, per month	\$6.00	

Long Distance Service

Intrastate calling, per minute:	\$0.00
Data/Fax Line Long Distance	
Intrastate calling, per minute:	\$0.07
Toll Free Long Distance	
Intrastate calling, per minute:	\$0.07

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.2 Local Exchange Services, (Cont'd.)****11.2.4 ACN Business Advantage Plus****A. Non-Recurring Charges**

Add feature Charge	\$5.00
Inside Wire Service Charge	\$55.00/hour
Line Connection Charge, Weekdays	\$50.00
Line Connection Charge, Weekends Holidays	\$75.00
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

B. Monthly Recurring and Usage ChargesLocal Service,

Local Exchange Access Line, per month		
Without Remote Access Call Forwarding	\$39.99	(C)
With Remote Access Call Forwarding	\$49.94	(I)
Data/Fax Line, per month	\$40.00	

Long Distance Service

Intrastate calling, per minute:	\$0.07
Data/Fax Line Long Distance	
Intrastate calling, per minute:	\$0.07
Toll Free Long Distance	
Intrastate calling, per minute:	\$0.07

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